

# Cropper Hopper Warranty – Quick Guide

## Warranty Coverage

Product Section	Coverage Period	Pro-Rata Reduction
Base & Top (rotomolded polyethylene)	18 months	5.56% per month
Hopper Wall Panels (polymer panels)	6 months	16.67% per month

### ✔ What's Covered

- Manufacturing defects in materials or workmanship during the warranty period.

### ✘ What's Not Covered

- Normal wear and tear
- Issues arising from incorrect assembly
- Misuse, accidents, or improper storage
- Chemical damage, extreme weather, fire, pests, or Acts of God
- Distortion that doesn't affect safe use
- Staining or cosmetic changes

### ⚡ What the Manufacturer Will Do

At Orion Australia Pty Ltd's discretion:

- Repair the product, or
- Replace the product, or
- Refund part of the purchase price (pro-rata, see table above).

### 📄 How to Make a Claim

1. Provide your **original purchase invoice**
2. Contact Orion Australia Pty Ltd by post, phone, fax, or email
3. You may be asked to supply **photographs of the product** to help assess the claim
4. You may be required to **return the product to the place you purchased it from** for assessment

### ⚖️ Governing Law

This warranty is governed by the laws of the jurisdiction where the product was supplied.

### 📌 Important Note

This summary is provided for convenience only. Please refer to the **full Terms and Conditions of Warranty** for complete details, definitions, exclusions, and legal obligations.